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Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530-0001

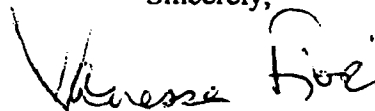
Dear Mr. Ashcroft:

I am writing to express my opinion about the recent settlement between Microsoft and the US Department of Justice. Litigation never should have been pursued in the first place, but now that it has I AM GLAD TO SEE IT FINISHED.

Microsoft never infringed on my rights as a consumer. As a software developer for years for a subsidiary of Reuters Plc, I worked with Windows and Apple interfaces, among others, and felt although Microsoft competed heavily with Netscape and all of its other competitors, that its actions were justified in the face of competition. Netscape and others were equally aggressive in trying to attain and retain customers, but only the strong survive. In our view, Microsoft continued to innovate at a greater rate than Netscape did.

At any rate, I hope no further litigation takes place and I look forward to seeing Microsoft allowed to roll out new products and services for the tech industry.

Sincerely,



Vanessa Fiori

cc: Senator Rick Santorum